



Automated Voice & Data Solutions Named an Interactive Intelligence 2012 Platinum Elite Partner

Partner recognized for meeting the highest technical and customer service standards for deploying Interactive Intelligence unified IP business communications solutions

Houston, Texas, Jan. 16, 2012 – Automated Voice & Data Solutions has been named an Interactive Intelligence 2012 Platinum Elite Partner. Interactive Intelligence, a global developer of unified IP business communications solutions, grants Platinum Elite Partner status each year to resellers that meet the vendor's most stringent product certification, software sales, renewal, and customer satisfaction requirements.

"Our Platinum Elite program is the highest standard we offer and demonstrates a reseller's commitment to achieving maximum return on investment for its customers through superior product knowledge and a focus on long-term customer satisfaction," said Interactive Intelligence vice president of North America sales, Paul Weber.

"This recognition, combined with being named Interactive Intelligence 2011 Support Partner of the Year, is the culmination of 15 years of dedicated hard work devoted to Interactive Intelligence. This level of acknowledgement would not have been achievable without the loyalty of our customers, many of whom have been with AVDS since the beginning of our partnership with Interactive Intelligence. We have cultivated a versatile team of support, sales, and administrative staff members. Without our amazing team, this would not have been possible," said Sharon Moon, president.

Automated Voice & Data Solutions provides sales, deployment and support of the Interactive Intelligence flagship product, *Customer Interaction Center™* (CIC). CIC, which can be deployed on-premise or via the cloud, is an all-in-one IP communications software suite that provides contact center automation, unified communications, and business process automation functionality for mid-size to large organizations. CIC's unique single-platform, open architecture was designed to eliminate the cost and complexity introduced by multipoint products.

About AVDS

AVDS is a leading provider of innovative communications solutions that deliver measurable results across all industries. Founded in 1992 by Sharon Moon, Automated Voice & Data Solutions helped pioneer the software-based communications industry. AVDS has customers across the country and parts of Europe. Headquartered in Houston, Texas AVDS will be celebrating twenty years in telecommunications in 2012. AVDS has been recognized by several organizations including Inc. Magazine, Houston Business Journal, Woman's Chamber of Commerce of Texas, US Commerce Association, DiversityBusiness.com, and American Business Awards. If you would like more information about Automated Voice & Data Solutions, please visit www.avds.com or call 713.963.0900.

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