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## **AVDS NAMED SUPPORT PARTNER OF THE YEAR BY INTERACTIVE INTELLIGENCE**

**HOUSTON, Texas, December 2, 2011** – Automated Voice & Data Solutions (AVDS) has been named the Interactive Intelligence North American Support Partner of the Year.

AVDS was chosen from among 119 North American value-added resellers of Interactive Intelligence’s line of IP business communications solutions. AVDS was selected based on statistical support data and direct feedback from Interactive Intelligence’s support management team.

“This is a huge testament to our continued goal to provide exemplary support for our customers. Our support team has done a tremendous job implementing new procedures, all the while advancing their technical education. These improvements allowed us to go from second place in 2010 to first in the nation for 2011. It shows that we are going in the right direction in servicing our customers,” said Michael Lavespere, vice president of operations.

### **About AVDS**

Founded in 1992 by Sharon Moon, Automated Voice & Data Solutions was a pioneer in the software-based communications industry. Nearly two decades later, AVDS is a leading provider of innovative communications solutions that deliver measurable results to their customers across all industries. The mission of AVDS is to advise, empower, and educate their customers to fundamentally transform their business, through the use of technology and automated processes, to deliver unparalleled service to their clients.

AVDS has been recognized by several organizations including Inc. Magazine, Houston Business Journal, Woman’s Chamber of Commerce of Texas, US Commerce Association, *DiversityBusiness.com*, and American Business Awards. If you would like more information about Automated Voice & Data Solutions, please visit [www.avds.com](http://www.avds.com) or call 713.963.0900.

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